



DPW

CITY OF ATLANTA • DEPARTMENT OF PUBLIC WORKS

FY23 Q1 Quarterly Report

Prepared for City Utilities Committee

Tuesday, November 15, 2022

MAYOR ANDRE DICKENS | AL WIGGINS, JR., COMMISSIONER



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MAJOR PRIORITIES & ACCOMPLISHMENTS



Senior Management
Onboarding



Strategic Leadership
Planning Workshops



Onboarding of Technology
and Equipment to Maximize
Operational Efficiencies



Craig Mims – OFS
Program Management Officer



Murphy Glover – OFS
Deputy PMO



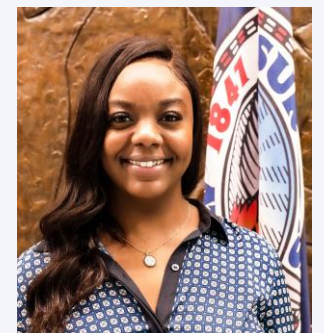
Michael Mason – OFS
Deputy PMO



Kent Garmon - PMO
Performance and Innovation



Nicole Smith– OOC
Special Projects Director



Carletta Washington– OOC
Contract Administrator, Sr.



Completed KABC 3 -Year Grant Commitment

Completed Comprehensive ASL Feasibility Study

Established a new Procurement and Contracts Team

Established Quality Assurance (QA)/ Quality Control (QC) Team

Establishing Operational Efficiencies through Technology for SWS

Assisted with Homeless Cleanup with Partners for Home and MOEP



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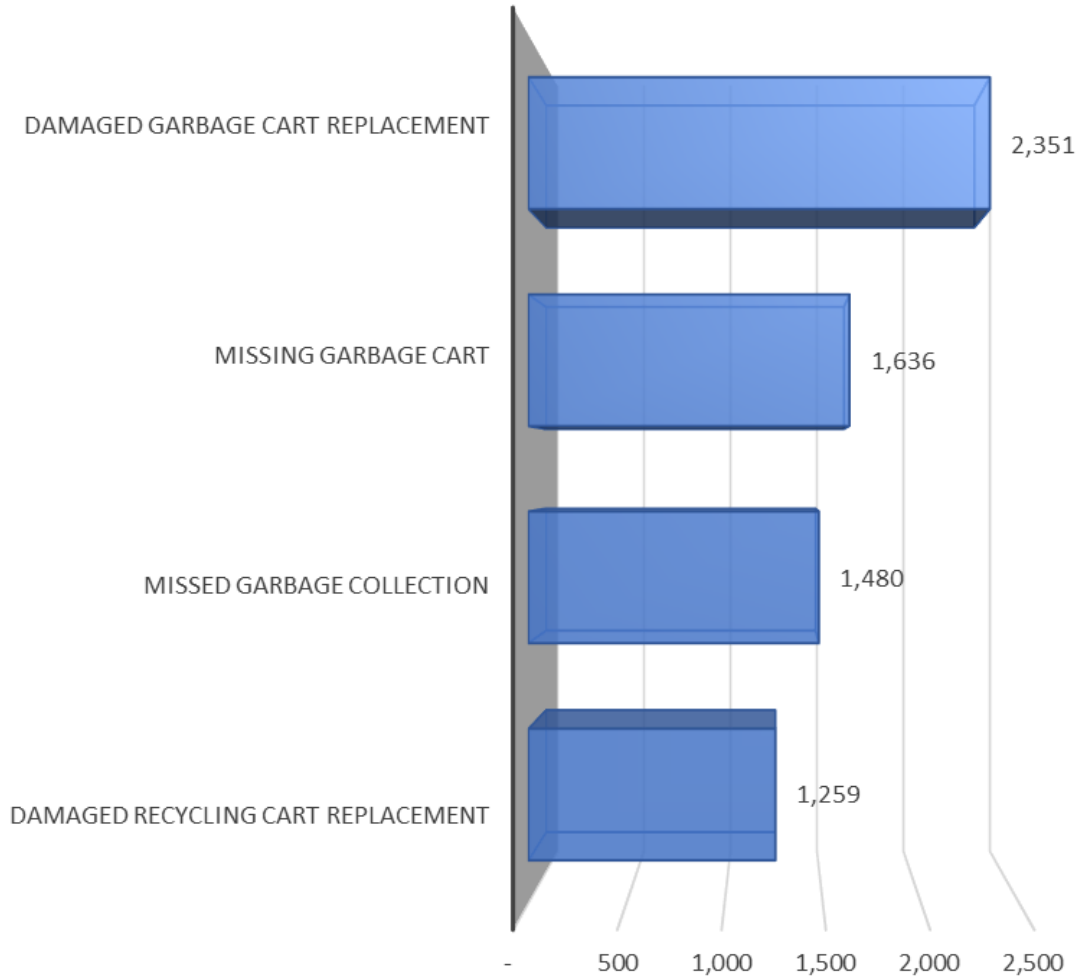
SWS

OFFICE OF SOLID WASTE SERVICES

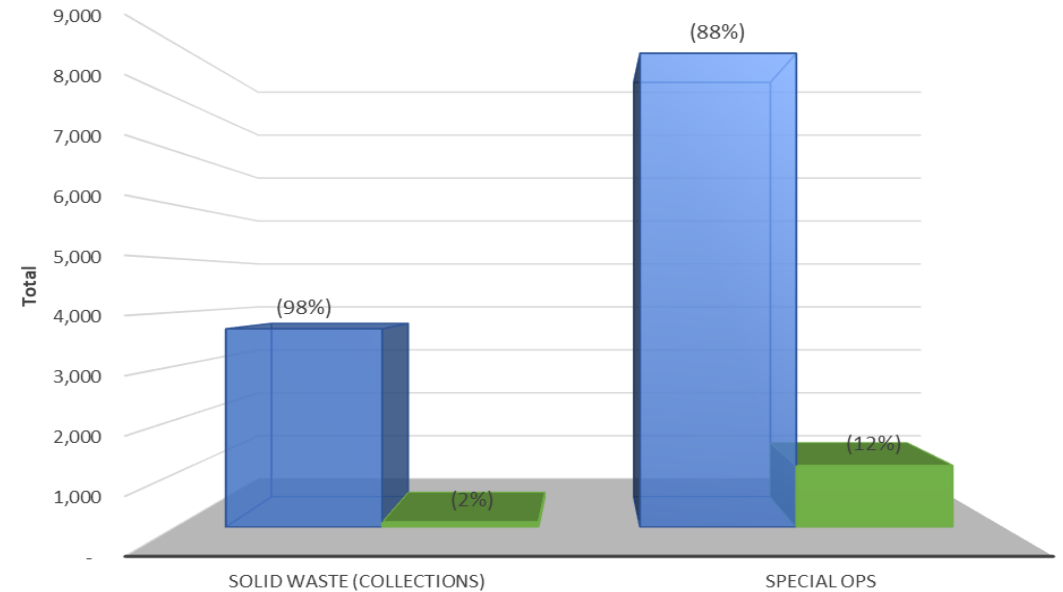




Top 4 Requested Public Works Services



FY23 Q1 Service Completion



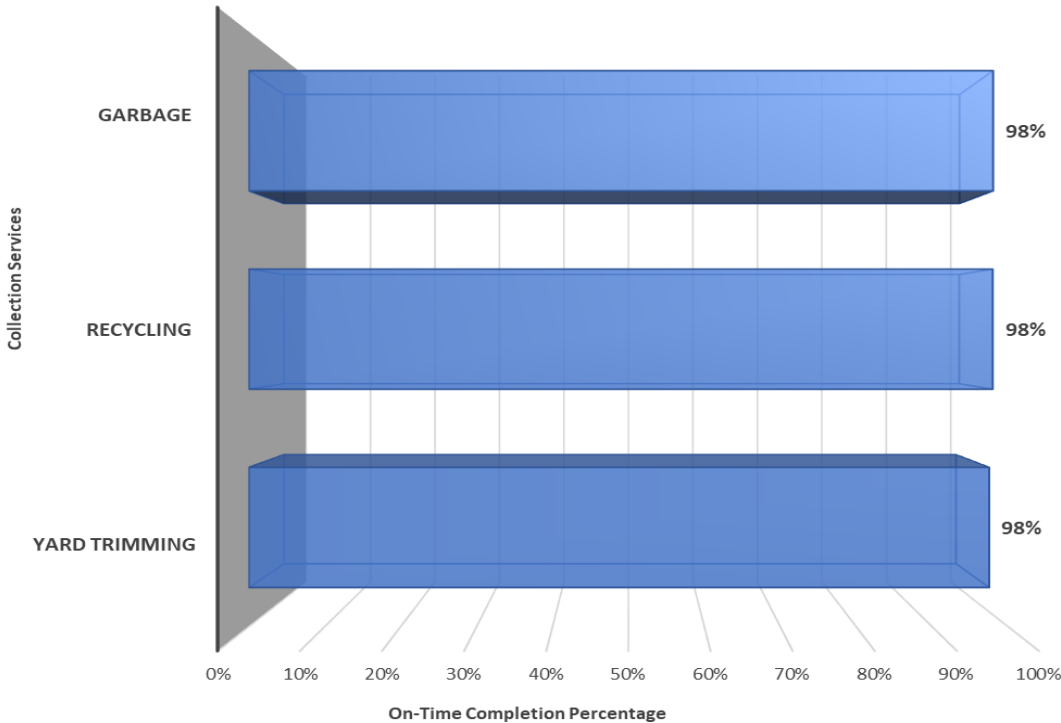
	Solid Waste (Collections)	Special Ops
Complete	3,692	8,821
Open	94	1,148

- Creation of strike team to assist with decreasing a backlog of cart deliveries.
- Development of strategy to address the supply chain issues that led a backlog in cart deliveries.

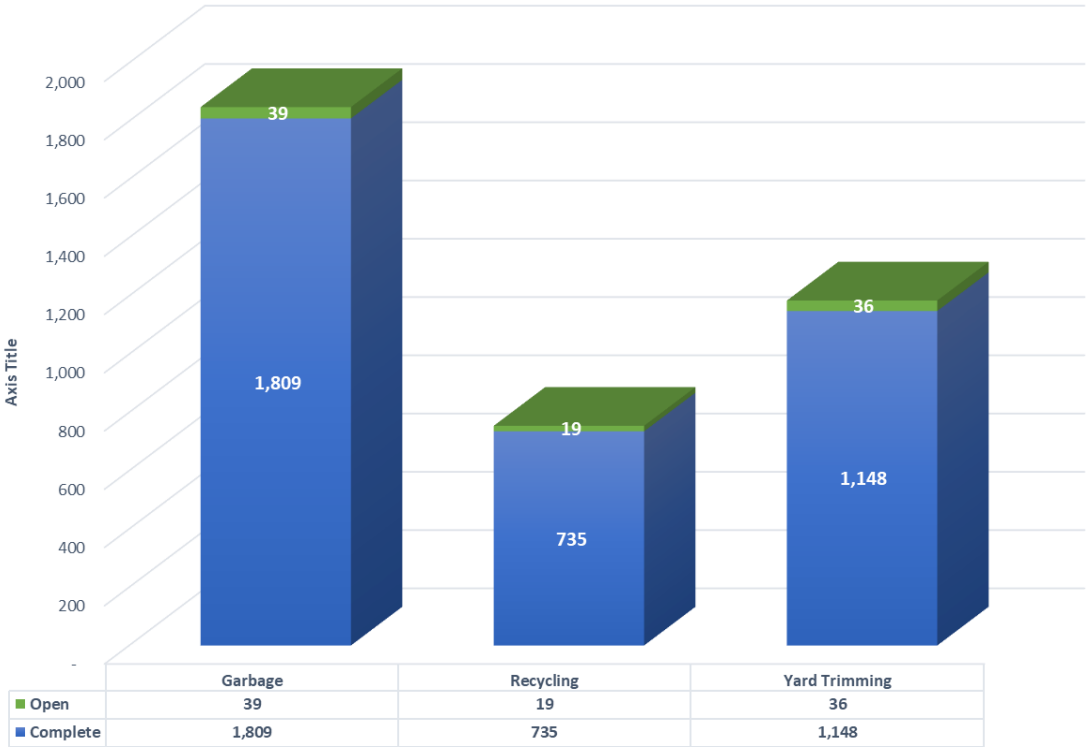


Missed Collections Report

MISSED COLLECTIONS
SLA ON-TIME COMPLETION

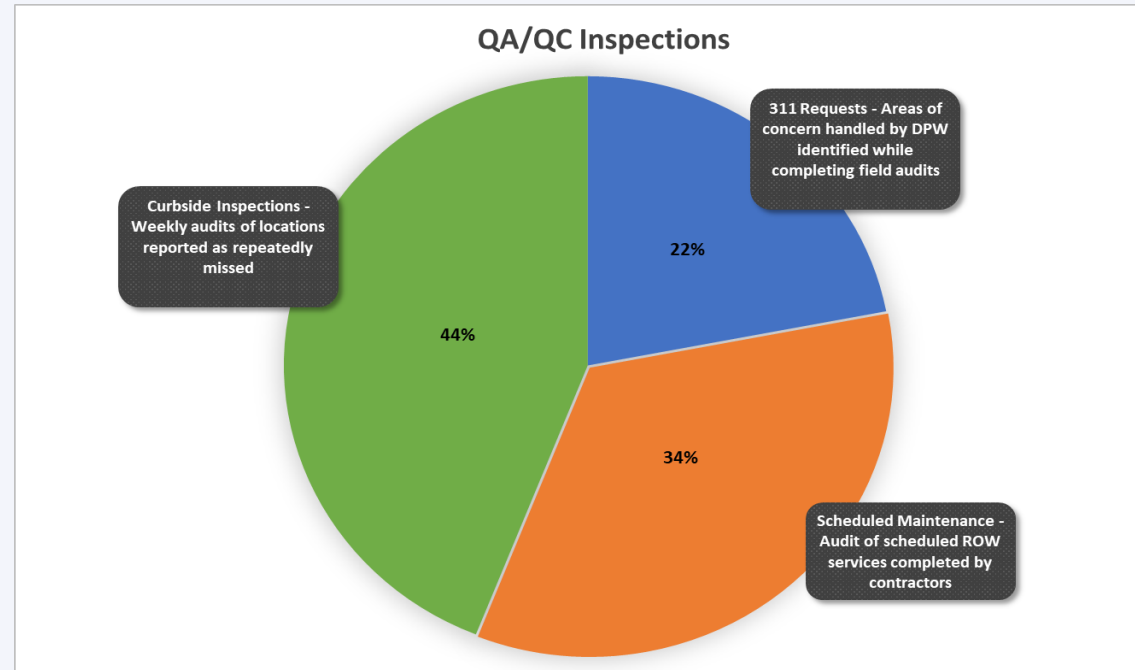


Missed Collections Totals
FY23 - Q1





The screenshot shows the QAQC Reporter app interface. It includes a title bar 'QAQC Reporter', a page indicator 'Page 1 of 2', and several form fields: 'Type of Work' with radio buttons for 'Scheduled Maintenance' (selected), 'Curbside Collection', and '311 Request'; 'Responsibility' with radio buttons for 'Russell', 'Landscaping', 'Ed Castro', and 'COA'; 'Work Evaluation' with radio buttons for 'Before' and 'After'; 'Scheduled Inspection Location' with a dropdown menu; 'Segment Length' with a text input field; 'Road Type' with radio buttons for 'Arterial', 'Collector', 'Local', and 'Mixed Classification'; 'Expected Completion Date' with a date picker; and 'Frequency' with a dropdown menu. A navigation bar at the bottom shows '1 of 2' and a right arrow.



- QA/QC Inspection Team Implementation
- QA/QC inspectors ensure that work performed aligns with DPW standards
- QA/QC inspector reports used to compile data for the vendor scorecards



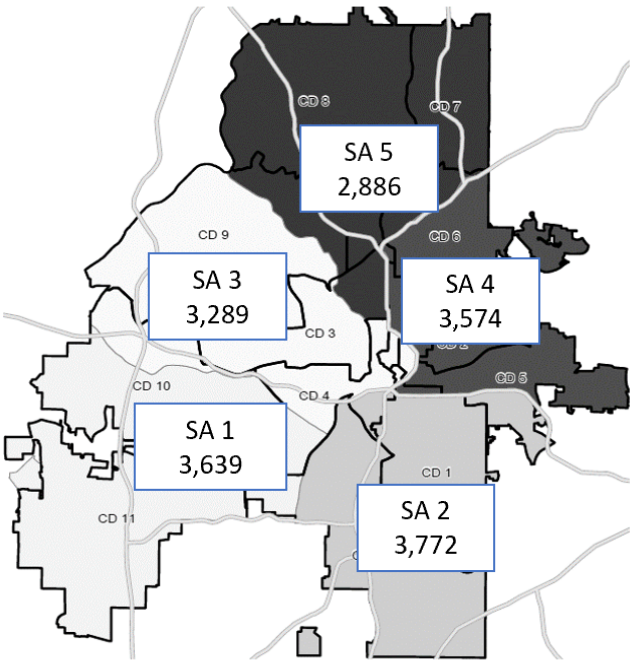
BEFORE



AFTER

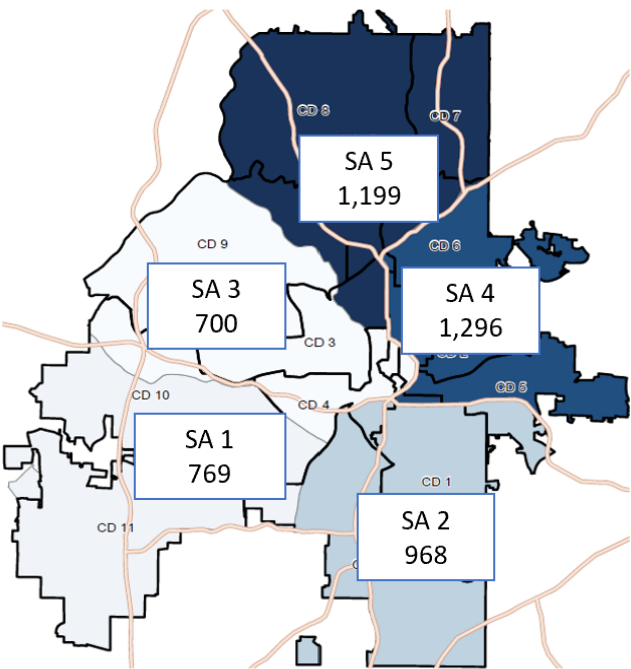


Garbage Tonnage



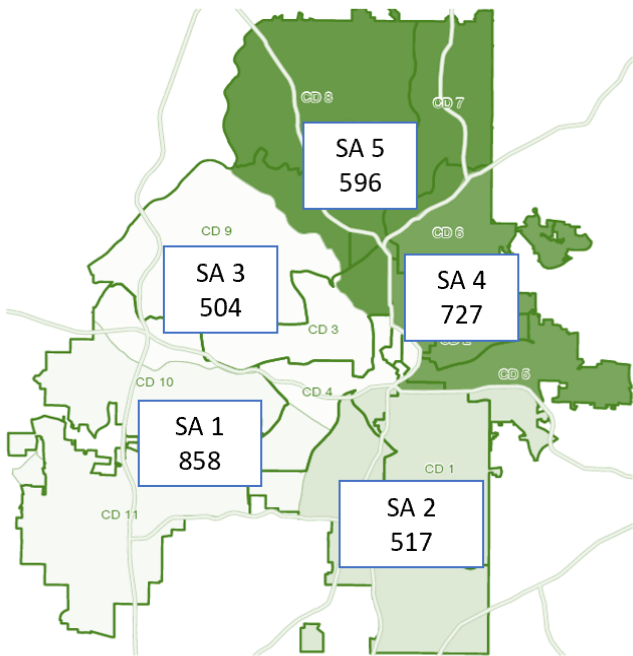
Total Tonnage	
FY22 Q4	FY23 Q1
17,585	17,159

Recycling Tonnage



Total Tonnage	
FY22 Q4	FY23 Q1
4,685	4,931

Yard Trimming Tonnage

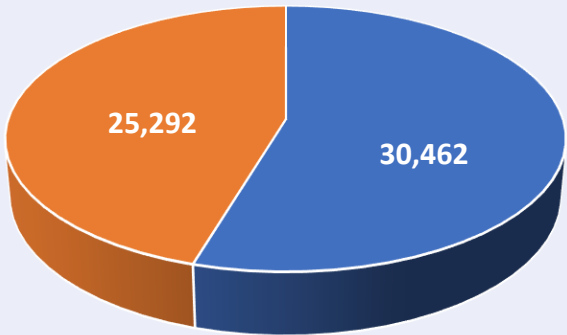


Total Tonnage	
FY22 Q4	FY23 Q1
4,099	3,203



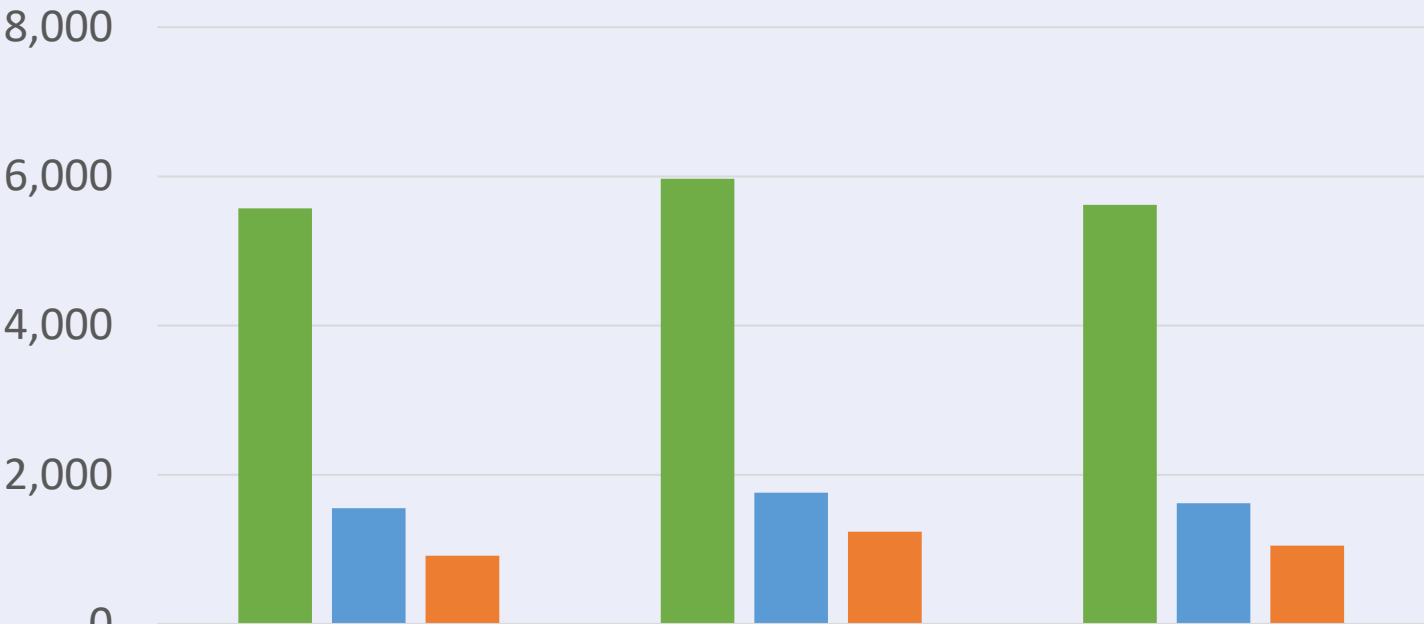
Year Comparison

Total Tonnage



FY22 Q1 FY23 Q1

Solid Waste Tonnage



Garbage	5,571	5,969	5,619
Recycling	1,552	1,761	1,619
Yard Trimming	915	1,238	1,050

Garbage Recycling Yard Trimming



Volunteer-Based Metrics July – September

EVENTS 26
Total Events

Total Volunteers

53



133
Volunteer
Hours

15
Tons of Litter
Collected



94
Miles Serviced

OCS Performance Metrics July - September

662

Illegal
Dumping Sites Completed



33

Tons of Litter Collected

978

Right-of-Way (ROW) Miles



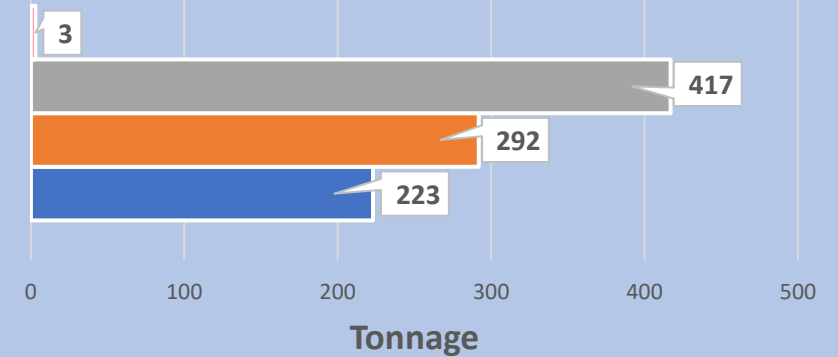
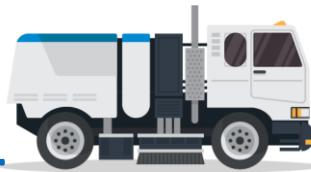
27,890

Receptacles Serviced



1,804

Street Sweeping Miles



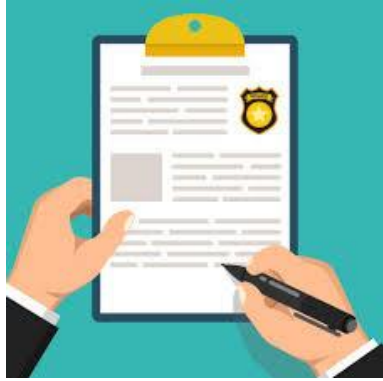
Dead Animal Illegal Dumping Sweepers Receptacles

Tonnage (All OCS Services)



3,116

Total Inspections Performed



1,057

Proactive Cases



234

Illegal Dumping Inspections

1

Hired Solid Waste
Education and Enforcement Manager (SWEET)



2

Sworn Officer Positions Established
to Investigate Illegal Dumping Complaints



July 2022



Peachtree Road Race

August 2022



Dragon Con

September 2022



Atlanta Pride Parade



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BULK COLLECTIONS





OVERALL – MOST REQUESTED BULK ITEMS



MOST REQUESTS BY AREA



7,768 YTD

- TOTAL BULK REQUESTS FULFILLED

July – 474

August – 556

September – 650



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KABC

KEEP ATLANTA BEAUTIFUL COMMISSION





Community Engagement

COMMUNITY CLEANUPS

Q1	Events	Volunteers	Volunteer Hours	Miles Cleaned	Tons Collected
July	32	211	380	50	4
August	31	283	397	40	5
September	29	209	379	19	4
Total	92	703	1,156	108	12





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OFS

OFFICE OF FLEET SERVICES





Vehicle & Equipment Inventory

6,034

Total Repairs Completed

5,149

Citywide Vehicle Availability

90%

Total Labor Hours Completed

17,798





Out-Of-Service APD Pursuit Vehicles

**10%
Decrease**

**FY23 Q1
Peak Status
115 or 33%**

**current Status
78 or 22%**

Vehicle Purchases per Department



New APD Explorer



New APD Charger



New DPW Rear Loader



New SWS Street Sweepers



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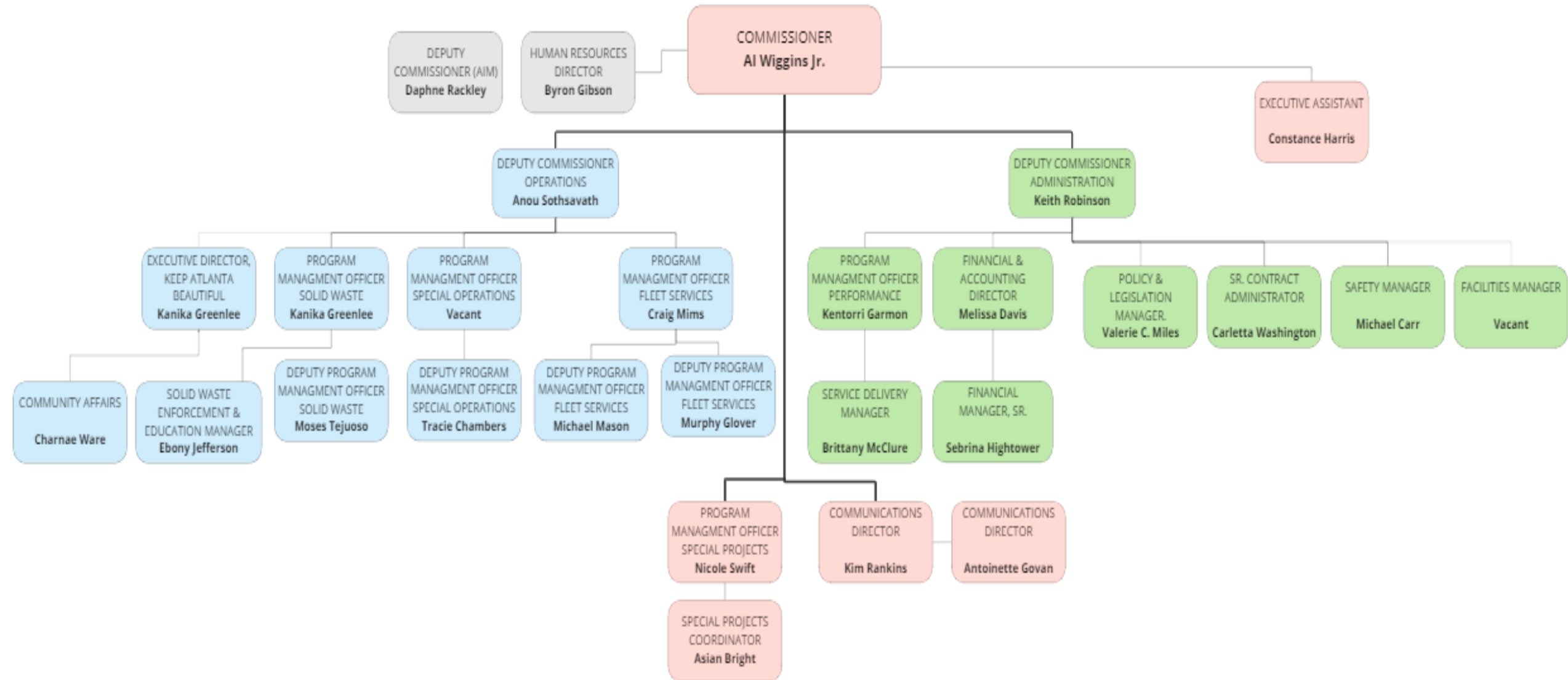
HR

HUMAN RESOURCES





DEPARTMENTAL ORGANIZATIONAL CHART - CURRENT





Total Positions	*Positions Filled	Positions Not Filled	% Filled
678	540	138	80%

Overall % Filled by Department

DEPARTMENT	Filled	Vacant	Allocated	% Filled
Office of Commissioner	60	12	72	83%
Office of Solid Waste Services	360	75	435	83%
Office of Fleet Services	120	51	171	70%

**Solid Waste vacancies are aggressively being sourced and filled.

**Creating apprenticeships and partnerships to fill vehicle mechanic positions in Fleet



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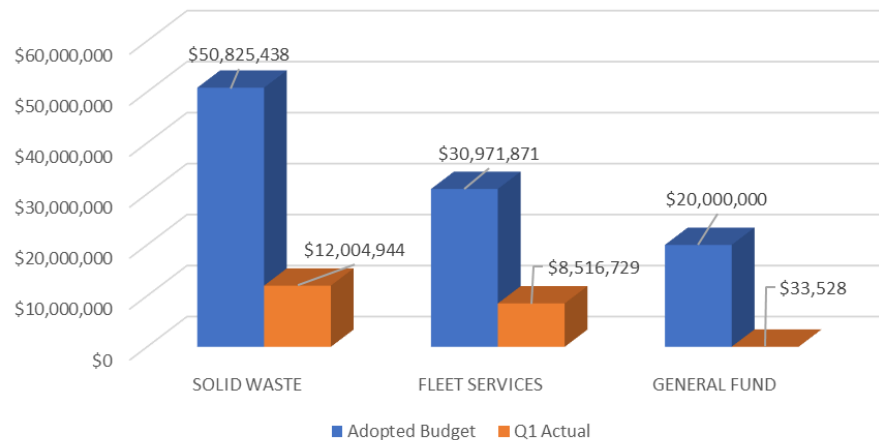
FINANCE





DEPARTMENT	BUDGET	Q1 ACTUAL	%
SOLID WASTE	\$50,825,438	\$12,004,944	24%
FLEET SERVICES	\$30,971,871	\$ 8,516,729	27%
GENERAL FUND	\$20,000,000	\$ 33,525	0.2%
TOTAL	\$101,797,309	\$20,555,201	20%

Department of Public Works Expenses



OPERATION & MAINTENANCE COSTS





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SAFETY DIVISION



Road/Skills Training & Testing

38 - Total Students

28 - Students Received CDL's

10 - Students awaiting testing





617

TOTAL TRAINING HOURS

New Hire Safety Trainings (NEST) / GENERAL SAFETY

153

GENERAL SAFETY

200

FLAGGER

264

DEFENSIVE DRIVING

Department-Wide Safety Messaging


REAR STEP AND HANDRAIL SAFETY
The number of U.S. solid waste employee fatalities averages about 60 annually with an average of nearly one fatality each week in the United States.

Consistently use the three- points of contact rule-of-thumb. Both feet and one hand or one foot and both hands. Grasp the hand hold before stepping off the pavement, and only when the vehicle is completely stopped. Look down to see the place where your foot will land and while holding on with both hands step down to the ground. Make sure of your footing before you let go of the handrails.

MOUNTING/ DISMOUNTING WATCH YOUR STEP

USE 3 POINTS OF CONTACT WHEN ENTERING OR EXITING VEHICLE

You must ride holding on with both hands and facing the vehicle. **DO NOT LEAN OUT** away from the vehicle. Another very important concept to remember is proper mounting and dismounting of the rear step. Wait for the vehicle to come to a complete stop before stepping off the back. Never jump off the step. Do not run and jump onto the back of a moving truck.



Regularly visually inspect the step and the handrails as well as your gloves and shoes for foreign substances, debris and damage. Immediately report damages to steps and handrails for repair.


WEEKLY SAFETY MESSAGE
REPORTING ACCIDENTS INCIDENTS • INJURIES

ZIGZAGGING IS PROHIBITED
DO NOT CROSS DOUBLE YELLOW LINES



DO NOT PLACE CITY VEHICLES ON THE WRONG SIDE OF THE STREET
DO NOT CROSS DOUBLE YELLOW LINES WHILE OPERATING CITY VEHICLES OR EQUIPMENT
FIND ANOTHER ROUTE
EMPLOYEES ARE PROHIBITED FROM CROSSING DOUBLE YELLOW LINES TO RETRIEVE HERBIES
ZIGZAGGING IS AGAINST THE LAW

DANGERS:
ZIGZAGGING ENDANGERS THE LIVES OF EMPLOYEES AND CITIZENS
PLACES THE VEHICLE INTO ONCOMING TRAFFIC
INCREASES THE CHANCES FOR A HEAD ON COLLISION

REMEMBER, SAFETY IS THE BEST PRACTICE
Department of Public Works Safety and Training Division
For all after-hour emergencies, contact the after hour Duty Officer at (404) 387-8185.
Contact (404) 546-1499 to report all accidents.


WEEKLY SAFETY MESSAGE
REPORTING ACCIDENTS INCIDENTS • INJURIES

CHECK FOR ILLEGAL MATERIALS/TEST THE WEIGHT



USED THE FOOT HOLD/LOOK TO THE RIGHT & LEFT



HERBIES SHOULD BE PUSHED NOT PULLED



STAND TO THE SIDE WHEN LIFTING HERBIES



BEFORE LETTING THE HERBIE DOWN LOOK FOR YOUR PARTNER/MAKE SURE THERE CLEAR



STAND TO THE SIDE WHEN LOWERING THE HERBIE



REMEMBER, SAFETY IS THE BEST PRACTICE
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JULY

- Total Accidents - 3
- Preventable Accidents - 2

AUGUST

- Total Accidents - 8
- Preventable Accidents - 5

SEPTEMBER

- Total Accidents - 7
- Preventable Accidents - 6



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FRONTLINE HEROES





2022 Retirees



Roderick James
32 years

Alice Latimer
31 years

Valerie Ferguson
33 years

Calvin Stephens
32 years



IN LOVING MEMORY

Mr. D'Anthony Smith

With heartfelt sadness, we announced the passing of Mr. D'Anthony Smith this past August. He was a cherished Office of Solid Waste Services Principal Operator, who faithfully served the City of Atlanta for 15 years.





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THANK YOU

